

Protection concept to contain the Covid-19 pandemic

The concept describes the measures that directly affect you, as a guest, from arrival to departure.

1. Arrival

- We are happy to offer you luggage transport from the station to the hotel We can only take persons with mouth-nose protection in the vehicle, because we cannot keep the necessary minimum distance.
- Once you arrive at the hotel, you can quickly wash your hands and/or disinfect them.
- The BAG general protective measures are displayed and observed

2. Your stay

- Masks are compulsory in the entire house. (except your own room)
- Wash your hands regularly.
- We are all required to keep a distance of 1.5m from each other. For this reason we have removed some seats from the lounges.
- The tables in the breakfast room have a distance of 1.5m.
- The front desk is separated with a window
- Newspapers and magazines are not displayed. If you would like a daily newspaper, you can inform the reception upon arrival. We will be happy to get you the newspaper of your choice.
- Hotel folders are currently not available in your room, if you wish you can get your own copy at the reception.
- The public rooms are ventilated several times a day for five minutes and disinfected once a day.
- The public toilets are cleaned twice a day
- Please enter the lift only with family members.
- Opposite the lift there is a minibar at your disposal. Please disinfect your hands after use.

3. Your room

- Employees are requested to enter your room only with mouth-nose protection and gloves and not to touch any personal objects.
- The rooms and objects in the room will be disinfected after departure.
- The room keys will be disinfected on each arrival and departure

4. Breakfast

- Before using the breakfast buffet, hands must be disinfected
- Please only one person / one group at a time at the buffet.
- Hot drinks, and egg dishes will be served by us, as always.

We thank you for your help and wish you a pleasant stay in the highest hotel in Wengen.

Hotel Alpenruhe

Andreas Janke & Team