

Protection concept to contain the Covid-19 pandemic

The concept describes the measures that directly affect you, as a guest, from arrival to departure.

1. Arrival

- We are happy to offer you luggage transport from the station to the hotel We can only take persons with mouth-nose protection in the vehicle, because we cannot keep the necessary minimum distance.
- Once you arrive at the hotel, you can quickly wash your hands and/or disinfect them.
- The BAG general protective measures are displayed and observed

2. Your stay

- We are all required to keep a distance of 1.5m from each other. For this reason we have removed some seats from the lounges.
- The tables in the breakfast room have a distance of 1.5m.
- The front desk is separated with a window
- Newspapers and magazines are not displayed. If you would like a daily newspaper, you can inform the reception upon arrival. We will be happy to get you the newspaper of your choice.
- Hotel folders are currently not available in your room, if you wish you can get your own copy at the reception.
- The public rooms are ventilated several times a day for ten minutes and disinfected once a day.
- The public toilets are cleaned twice a day
- Please enter the lift only with family members.
- Opposite the lift there is a minibar at your disposal. Please disinfect your hands after use.

3. Your room

- In order to protect you and our employees, we are currently dispensing with daily room cleaning. Should you wish to have your room cleaned, please hang the door sign "Please make up the room" on the outside of your room door.
- Employees are requested to enter your room only with mouth-nose protection and gloves and not to touch any personal objects.
- The rooms and objects in the room will be disinfected after departure.
- The room keys will be disinfected on each arrival and departure

4. Breakfast

- Before using the breakfast buffet, hands must be disinfected
- Please only one person / one group at a time at the buffet.
- Hot drinks, and egg dishes will be served by us, as always.

We thank you for your help and wish you a pleasant stay in the highest hotel in Wengen.

Hotel Alpenruhe

Andreas Janke & Team